Pharmaceutical Supply Chain Management

Implementation Partner: Valuprosys Technology | Customer: Shanghai Pharmaceuticals Medical Supply Chain Management

ABOUT PARTNER

Valuprosys Technology is a technology solutions provider specializing in no-code/low-code, management system custom development, and RPA robotic process automation implementation.

With a focus on process optimization, Valuprosys has worked with organizations across various industries such as healthcare, manufacturing, logistics, media, and more.

CUSTOMER AT A GLANCE

Shanghai Pharmaceuticals Medical Supply Chain Management Co., Ltd. is a comprehensive medical laboratory service provider that works with various hospitals to establish a comprehensive service system platform.

The company is expanding its sales market for medical reagents to form a new business line, with hospital research fund management as the entry point, embedding sales terminals into the hospital internal management.

Industry: Healthcare
Firm Size: 10,001+ employees
Country: China

CHALLENGES

- Struggled with the procurement process due to the lack of streamlined operations and numerous channels to navigate
- Lack of transparency in reagent funding, leading to inconsistencies in adhering to standards across hospitals and difficulties to enforce cost control
- Lack of experience in system construction, struggling to digitalize business processes for higher efficiency

SOLUTION

Built on the Joget platform, a Pharmaceutical Supply Chain Management System was deployed in each hospital to align the scientific research reagent procurement process with the hospital’s management system.

As a result, Shanghai Pharmaceuticals has significantly improved its procurement workflows, storage management, and cost control, with a master data system that syncs with the scientific research reagents, purchase orders, and storage information of each hospital’s Supply Chain Management System.

RESULTS

- Hospital level: greater transparency in hospital fund usage, costs can now be effectively controlled through a traceable application approval process
- Hospital level: a wider range of scientific research reagents is available, addressing issues with miscellaneous categories and cumbersome procurement flow
- Hospital level: simplified and accelerated the process of order settlement, offering a one-stop solution for an efficient workflow management from application and approval to procurement and delivery
- Supply chain level: Optimized supply chain management by expanding distribution channels, standardizing pricing, enhancing value-added services, and building strong partnerships with hospitals

200% Optimized supply chain management
100% Aligned one-stop solution
100% Greater transparency