

# Job Requisition App

Implementation Partner: Thaitizens | Customer: NSK Bearings

## ABOUT PARTNER

Thaitizens specializes in creating innovative software solutions that enable businesses to enhance their organizational processes and content management.

With over 15 years of experience and thousands of successful program implementations with enterprise-level corporations, Thaitizens is committed to delivering systems structures that meet the diverse needs of each organization.

## CUSTOMER AT A GLANCE

NSK Bearings has a rich history in Japan's bearing industry and is one of the world's leading manufacturers of bearings, linear technology and steering systems.

Established in 1916, the company pioneered the production of ball bearings in the country and has been at the forefront of the industry's growth ever since.

NSK has made a vital contribution to the growth and achievement of various machinery industries throughout its history.

As a comprehensive bearing manufacturer, NSK responds to the needs of a wide variety of fields.



**Industry:**  
Manufacturing

## CHALLENGES

- Difficult to constantly keep track of and analyze business processes for timely improvement
- Inadequate control over work progress, resulting in delays, human errors, and the inability to identify and resolve issues in a timely manner
- High risk of losing or misplacing critical paper documents, which could lead to significant business disruptions and compliance issues
- Relied on paper-based forms for its business operations with manual approval from designated personnel, which was labor intensive and time-consuming, eventually resulting in decreased efficiency and productivity

## SOLUTION

A **Job Requisition App** was built on the Joget platform within a short span of 2 weeks and seamlessly integrated with Alfresco, a document management system. Upon implementation of the solution, NSK experienced significant improvements in their business processes, leading to faster and more efficient workflows. The automation of critical business processes has allowed NSK to optimize their operations and minimize the possibility of human error, resulting in higher levels of accuracy and precision.

## RESULTS

- ✓ Successfully transformed traditional paper forms into a digital Joget form, allowing users to submit their requests more efficiently
- ✓ Eliminated the need for paper forms and manual processing, as request submissions and approvals can now be done remotely
- ✓ The elimination of manual approval processes has led to faster and more accurate request processing, reducing delays and human errors
- ✓ By automating the approval process, employees can focus on more value-added tasks and increase overall productivity
- ✓ Users can now create their own electronic signatures and save as image for future use. This provides a convenient way for them to sign documents and approve requests without the need for physical signatures, reducing the need for paper-based documentation and simplifying record-keeping
- ✓ Able to setup organization relation which includes the respective departments, sections and divisions, enabling the users to easily locate and assign the correct person to a given role



**100%**  
Digitalized forms



**100%**  
Streamlined workflows



**FASTER**  
Approvals with electronic signatures