

eMedAsia Medical Digital Platform

Implementation Partner: TMS Software | Customer: eMedAsia

ABOUT PARTNER

Established in 1996, TMS Software develops versatile and dependable solutions to connect businesses to the technologies they need with the focus on improving organizational performance and profitability.

TMS is a technology enabler specializing in custom software development, digital transformation and workflow applications.

CUSTOMER AT A GLANCE

eMedAsia Sdn Bhd is a joint effort by the Malaysian Medical Association (via its investment arm KOOP MMA) and HS Bio to digitalise primary healthcare services in Malaysia.

The eMedAsia digital platform enables private clinics to amongst other things, procure medicine, provide telemedicine services and access other healthcare-related services, among other facilities.



Industry:
Healthcare



Firm Size:
11-50 employees



Country:
Malaysia

CHALLENGES

- Needed an e-commerce platform that enables registered clinics and medical professionals to conveniently purchase medical supplies and equipment
- Needed to transform and digitalize the traditional purchasing methods used by clinics and doctors for clinical/medical equipment
- Needed to allow smaller clinics to purchase clinical/medical equipment in smaller quantities, helping them to reduce costs and eliminate the need to keep large inventories
- Looking for a comprehensive one-stop-solution catering to lab test requests, blood tests, and patient referrals to hospitals

SOLUTION

An **eMedAsia Medical Digital Platform** was built on the Joget platform to handle all backend and administrative works for the e-commerce platform.

With the Joget no-code/low-code platform, the entire development and implementation time has been reduced tremendously. Upon implementation of the solution, eMedAsia has managed to significantly improve their business processes productivity which has resulted in a faster turnaround time and a more streamlined workflow.

RESULTS

- ✓ Doctors now have the convenience of ordering their clinical/medical equipment through the use of the clinic marketplace.
- ✓ Suppliers will be able to seamlessly register and upload their product catalog onto the platform
- ✓ Users will be able to generate relevant reports quickly and easily, including graphs and charts with statistics, providing them with valuable insights into the clinic's operations and performance
- ✓ By embracing digitalization, the customer can now accelerate their previous time-consuming tasks, reduce human errors, and increase productivity
- ✓ This allowed for a faster and more efficient workflows that can be completed with less cumbersome processes and less effort, while at the same time breaking down silos and improving communication between different departments



100%
Accelerated medical equipment ordering



100%
Streamlined product registration



SEAMLESS
Report generation