

All-In-One Workflow Management System

Implementation Partner: TMS Software | Customer: Hume Cement

ABOUT PARTNER

Established in 1996, TMS Software develops versatile and dependable solutions to connect businesses to the technologies they need with the focus on improving organizational performance and profitability.

TMS is a technology enabler specializing in custom software development, digital transformation and workflow applications.

CUSTOMER AT A GLANCE

Hume Cement is a wholly owned subsidiary of Hume Industries Bhd; a member of the Hong Leong Group, started operation in 2012 with the aim of offering a complete supply chain solution that meets customers' needs.

It is led by a team of dedicated and experienced professionals that continue to propel the company forward with all the latest industry technical innovations.



Industry:
Manufacturing



Firm Size:
1,001-5,000 employees



Country:
Malaysia

CHALLENGES

- Needed to digitalize business processes and improve workflow productivity
- Needed to simplify and accelerate the application development process and gather all satellite applications into a centralized platform where all employees can access and retrieve information
- Had to rely on manual business processes and paper forms
- Traditional coding approach was required to develop enterprise apps
- Needed to deal with duplicate processes which was time-consuming and labor intensive
- Too many satellite applications where information was located all over the place, hence difficult to keep track

SOLUTION

An **All-In-One Workflow Management System** was built on the Joget platform to digitalize and streamline the company business processes while facilitating inter-departmental communication.

More than 100 Joget enterprise applications were developed and deployed across multiple departments, including Procurement, Production, Finance, and Human Resource.

Upon implementation of the system, Hume Cement has been able to achieve significant improvements in their operations, such as increased efficiency and productivity, reduced human errors, and faster processing times. This has enabled a better tracking and monitoring of tasks, resulting in better visibility and accountability within the organization.

RESULTS

- ✓ 2 plugins were built on Joget DX that not only enhanced the application development process but also brought greater productivity to the business operations
- ✓ Joget was leveraged as a "One-Stop Solution" to compile, standardize and centralize all satellite applications
- ✓ This has allowed them to simplify information retrieval for employees and improve overall accessibility with reduced redundancies
- ✓ A team member was tasked with creating Joget subforms and dashboards without coding, providing a new level of customization and flexibility
- ✓ Purchase Requisition and Purchase Order process approval SLA was dramatically reduced from a typical 2 weeks/1 month turnaround time to a record-breaking 3 days
- ✓ With the Joget no-code/low-code platform, Hume Cement experienced a significant reduction in application development time, leading to greater efficiency and cost savings



100+
Joget applications



100%
Streamlined satellite apps



3 DAYS
PR and PO approval