Lack of a centralized system to retrieve previous records and keep track of the submitted forms on a monthly basis

Needed a centralized reporting system to keep track of all tasks with progress monitoring from all sites and plants across the globe

Needed to compile form submissions manually using MS Excel

Had to rely on email tools and WhatsApp chat rooms for business operations

Needed to compile submissions from different sites across the world in a centralized database, allowing information to be retrievable and enabling auto-reminders for overdue tasks based on deadlines

Automatically sends out email notifications when deadlines for specific tasks are approaching, reducing the need for manual monitoring while saving time and effort

Information are consolidated via EDI with the HQ in China once records are approved, reducing the risk of errors and miscommunication.

All records and tasks are centralized from various sites and plants, allowing for easy monitoring and progress tracking

Management can easily retrieve past records consolidated from all sites with the search and retrieval functionality, allowing them to seamlessly identify trends and make informed decisions based on historical data

RESULTS

Dren Consulting has been delivering IT business solutions around the Asia Pacific regions by providing and customizing IT solutions to meet the unique needs of each business.

With local and international experience, they have a strong reputation in consulting, functional and technical competency since 2014, successfully implemented projects in Malaysia, Thailand, Singapore, Japan, China and Hong Kong.

CUSTOMER AT A GLANCE

The customer is one of South East Asia’s leading international independent power producers.

Energy & Utilities

Southeast Asia

CHALLENGES

- Lack of a centralized system to retrieve previous records and keep track of the submitted forms on a monthly basis
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SOLUTION

An e-Reporting System was built on the Joget platform to facilitate data input monitoring and eliminate the need for manual email reminders.

With a user-friendly interface, the e-Reporting System streamlines the data input process and provides valuable insights into performance metrics. Its scalability and flexibility make it a reliable tool for the customer, enabling them to manage their data more efficiently and effectively.

RESULTS

- Automatically sends out email notifications when deadlines for specific tasks are approaching, reducing the need for manual monitoring while saving time and effort
- Information are consolidated via EDI with the HQ in China once records are approved, reducing the risk of errors and miscommunication.
- All records and tasks are centralized from various sites and plants, allowing for easy monitoring and progress tracking
- Management can easily retrieve past records consolidated from all sites with the search and retrieval functionality, allowing them to seamlessly identify trends and make informed decisions based on historical data

100% Automated email notifications

100% Optimized data input monitoring

SEAMLESS Identify trends with historical data